



# GAINDROID

— Connect. Follow. Trade. —

## Gaindroid Privacy Policy

**Effective Date:** 15 June 2026

Gaindroid ("Gaindroid", "we", "our", or "us") respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, store, disclose, and protect information when you access or use the Gaindroid website, platform, signal streams, analytics, account connectivity features, and related services (collectively, the "Services").

By using the Services, you consent to the collection and processing of information in accordance with this Privacy Policy.

### 1. Information We Collect

We may collect the following categories of information:

#### Account Information

- Name and surname
- Email address
- Username
- Password credentials (stored in encrypted form where applicable)
- Country of residence
- Account preferences and settings

#### Trading Account Information

Where users connect compatible MT4 or MT5 trading accounts, we may collect:

- Trading account identifiers
- Broker information
- Account status
- Account balances
- Equity information



- Trade history
- Performance statistics
- Replication settings
- Platform activity data

Gaindroid does not collect or store broker passwords used for account authentication.

### **Technical Information**

- IP address
- Browser type
- Device information
- Operating system
- Language preferences
- Website activity
- Platform usage analytics
- Cookies and tracking data

### **Support Information**

Information submitted through:

- Contact forms
- Support requests
- Email correspondence
- Surveys and feedback

## **2. How We Use Information**

We use collected information to:

- Provide access to the Services
- Authenticate users
- Connect trading accounts
- Operate signal streams
- Facilitate trade replication functionality



- Provide analytics and reporting
- Improve platform functionality
- Respond to support requests
- Detect fraud and security threats
- Comply with legal and regulatory obligations

### **3. Platform Technology Providers**

Gaindroid utilizes third-party technology providers, cloud infrastructure providers, analytics services, and connectivity services to operate portions of the platform.

Information required to provide platform functionality may be processed by these service providers on behalf of Gaindroid under appropriate contractual and security arrangements.

Such providers may process information solely for the purpose of delivering platform services and supporting platform operations.

### **4. Broker Information**

Where users connect trading accounts, information relating to connected broker accounts may be retrieved and displayed within the platform to provide:

- Account monitoring
- Performance analytics
- Signal replication
- Reporting functionality
- Platform features requested by the user

Gaindroid does not control how brokers collect, store, or process personal information. Users should review their broker's own privacy policies.

### **5. Cookies and Analytics**

Gaindroid may use cookies, analytics tools, and similar technologies to:

- Improve website performance
- Measure platform usage
- Maintain user sessions
- Enhance security
- Understand visitor behaviour



Users may modify browser settings to restrict cookies, although some platform functionality may be affected

## 6. Sharing of Information

Gaindroid does not sell personal information.

Information may be shared:

- With authorised service providers
- With cloud hosting providers
- With platform infrastructure providers
- Where required by law
- To protect legal rights or security
- During business restructuring, acquisition, or merger activities

## 7. Data Security

Gaindroid implements reasonable technical and organisational measures designed to protect personal information against:

- Unauthorised access
- Loss
- Misuse
- Disclosure
- Alteration
- Destruction

No internet-based service can guarantee absolute security, and users acknowledge that transmission of information occurs at their own risk.

## 8. Data Retention

Personal information will be retained only for as long as reasonably necessary to:

- Provide Services
- Comply with legal obligations
- Resolve disputes
- Enforce agreements



- Maintain business records

Information may be retained after account closure where required by law or for legitimate business purposes.

## 9. User Rights

Subject to applicable law, users may request:

- Access to personal information
- Correction of inaccurate information
- Deletion of personal information
- Restriction of processing
- Withdrawal of consent where applicable

Requests may be submitted to the contact details provided below.

## 10. International Transfers

Information may be stored or processed in countries outside the user's country of residence where platform infrastructure, hosting services, or technology providers are located.

Gaindroid takes reasonable steps to ensure appropriate safeguards are implemented where required.

## 11. Children's Privacy

The Services are not intended for individuals under the age of 18 years.

Gaindroid does not knowingly collect personal information from minors.

## 12. Changes to This Policy

Gaindroid may update this Privacy Policy from time to time.

Updated versions will be published on the website and become effective upon publication.

Continued use of the Services constitutes acceptance of the updated Privacy Policy.

## 13. Contact Information

For privacy-related enquiries or requests:

**Email:** [support@gaindroid.co.za](mailto:support@gaindroid.co.za).



**POPIA Notice:** Gaindroid processes personal information in accordance with the Protection of Personal Information Act, 2013 ("POPIA") and other applicable privacy laws.

Users have the right to request access to, correction of, or deletion of personal information, subject to applicable legal requirements.

